

Privacy and Cookies Notice

1. Introduction

Dent Wizard Ventures are committed to protecting and respecting your privacy in accordance with the current Data Protection Legislation ("Legislation"). This notice sets out the basis on which we will process any personal data that we collect from you, or that you provide to us.

Information we collect or receive about you

We collect and process personal data that you provide directly to us by filling in forms, via our website, over the phones, or that we receive via third parties (for example – insurance companies and other clients). This includes the following categories of data:

- General identification and contact information: Name; residential address; e-mail address, vehicle details and telephone number.
- Financial information and account details: Payment card details (if you pay by card); bank account information (if you pay by bank transfer).

2. How we use your information

All data that you supply or we receive from third parties are required for us to be able to carry out our service obligations towards you under the contract.

3. Disclosure of your personal data

To enable us to support our general business activities and any regulatory obligations, we may and disclose your data to; (a) companies within the AmTrust Group; (b) external parties or our businesses partners who are involved in offering products and services to you; (c) our service providers.

4. International transfers of data

For the purposes stated above, your personal data may be transferred to destinations outside the European Economic Area ("EEA"). Where this occurs we will ensure that it is treated securely, and in accordance with this privacy notice and the Legislation. We only transfer data to countries deemed as having adequate protection by the European Commission or, where there is no adequacy decision, we use the European Commission approved 'Standard Contractual Clauses' with such parties to protect the data. A copy of the 'Standard Contractual Clauses' can be obtained by writing to us c/o Dent Wizard Ventures Ltd, Dunton Park, Curdworth, B76 9EB or contacting us via our website.

5. Your rights

You have rights to:

- a) Refuse or change marketing preferences.
- b) Request copy of personal data we hold about you.
- c) Erasure of personal data.
- d) Data correction.
- e) Restriction and object to future processing.
- f) Data portability.
- g) Complain to the supervisory authority

To exercise any of your rights listed above, please write to us c/o Flying Colours, Dunton Park, Curdworth, B76 9EB or contact us via our website <https://www.flyingcolours.co.uk/contact.php>

7. Cookies

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site. For example, we are interested in the number of visitors and the pages they visit; which pages are most and least popular. By applying what we learn about site visitor habits, we can adapt the content to try and make it more easily accessible, relevant and interesting to site visitors. In some cases, cookies are used to remember information about your visit to our site between visits. We may need to do this to improve your use of the web site, such as remembering any feature preferences. By continuing to browse the site, you are agreeing to our use of cookies.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer. Cookies contain information that is transferred to your computer's hard drive.

We use the following cookies:

- Strictly necessary cookies. These are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log into secure areas of our website, use a shopping cart or make use of e-billing services.
- Analytical/performance cookies. They allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.

The cookies we use do NOT hold any personally identifiable data about you.

You can block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our site. Please refer to your browser's 'help' facility on how to configure accepting cookies. For more information on cookies and deletion of cookies please visit: www.allaboutcookies.org/manage-cookies.

8. Marketing

When you enquire about our products and services, we will only contact you about that enquiry.

Where you have provided consent, we may share personal data that you provide to us within the AmTrust Group of Companies and with other companies that we establish commercial links with. They and we may contact you by agreed channels in order to tell you about products, services or offers that we believe will be of interest to you, or to provide you with commercial updates. If you do not wish us to continue marketing to you, please let us know.

9. Retention

Your data will not be retained for longer than is necessary, and will be managed in accordance with our data retention policy. In most cases the retention period will be for a period of ten (10) years following completion of the service, unless we are required to retain the data for a longer period due to business, legal or regulatory requirements. In any case, where data is retained we will endeavour to delete or to anonymise any personal elements, in order to maintain your privacy and security.

10. Changes to our privacy policy

We may revise the privacy policy at any time by amending this page. You are expected to check this page from time to time to take notice of any changes we make.

If you have any questions concerning our use of your personal data, please contact us c/o Dent Wizard Ventures Limited, Dunton Park, Curdworth, B76 9EB.